# The Private Care Company

Caring for our clients, our staff and each other





NEWSLETTER
AUGUST 2022

Welcome to the The Private Care Company's August 2022 newsletter for our clients and care team. We are aiming to continue with monthly newsletters to keep you updated on our news. We hope that you enjoy the contents!

I would also like to take this opportunity to acknowledge and thank all members of our excellent care team who have worked tirelessly through the pandemic to ensure the continuation of our services to our lovely clients.

Josie Kennedy Managing Director

### Covid-19 update

While the rates of Covid-19 have decreased in England (ons.gov.uk), we continue to apply strict infection control protocols, including the wearing of uniforms, masks, aprons, visors (or goggles) and gloves as well as frequent hand hygiene and cleaning of high-touch surfaces.

Additionally, we are currently conducting lateral flow testing twice weekly for our care assistants.

#### **Dates to remember**

19 August

World Photography Day

29 August

Summer Bank Holiday

31 August

Deadline for photo submissions

# Honouring our staff with an OSCAR

## Our new Outstanding Social Care Awards and Recognition initiative



We may not have a red carpet, but The Private Care Company has set up its very own OSCARs in order to recognise the outstanding work our team does on a daily basis.

Although we thoroughly appreciate the invaluable support and care that every member of staff consistently demonstrates, we will be listening out for those team members who go the extra mile. These are the people who do things above and beyond expectations – who graciously and

generously support their clients or colleagues, who always have a smile on their face, who bring joy to others or who regularly does an exemplary job day in and day out.

If either our clients or employees know someone who fits this description, please let us know by email to care@theprivatecarecompany.co.uk and they could be awarded an OSCAR! Those who are nominated won't be given a gold trophy but will have a chance to receive something special.

# World Photography Day: send us your snaps!

To celebrate World Photography Day on 19 August, we invite you to send us images showcasing the wonderfully vibrant city of Brighton and Hove.

Our team of domiciliary carers – who get to travel around – often see things that many of the people we're caring for can't so we especially urge you to share your photos with us. Of course, our clients are also very welcome to send in images.

Whether the sun is setting behind the i360, some flowers have caught

your eye, or a seagull is stealing your lunch, we'd love to see your pics. The best photos will be shared in next month's newsletter so get snapping!

Photos will need to be sent by Wednesday 31 August via email to care@theprivatecarecompany.co.uk



### Building an amazing team

#### Our Recommend a Friend scheme launches this month

There is boundless demand for home health care and we aim to find the best people for the job and create a thriving environment for them to work.

Who is better placed to recommend people they know and to share their experiences, than our carers? They know how important and rewarding their work is, as well as the difference it makes to people's lives.

We know how compassionate, dedicated and inspiring our current team is, so we are sure they know some equally wonderful people who would align with our value system. As our way of saying thank you, we will award you £150 for every new person our employees recommend who joins our team and successfully completes their first three months with us.\*

There is no limit on the amount of people that can be recommended so the more recommendations, the greater the payment!

For further information or for any questions about the scheme, please contact Lisa via email at jobs@theprivatecarecompany.co.uk

\*Through the month of August. Terms and Conditions apply.



### Happy Birthday!

Happy Birthday to the following team members for August, we hope you have a lovely day!

Maria, Lisa B, Helen C, Zilda, David, Lindita, Madinah, Luzinete, Cristina P, and Kathy.

### Office hours

Monday - Friday 7am - 5pm 01273 774 951

An emergency number operates outside these hours